SET UP
SAMSUNG

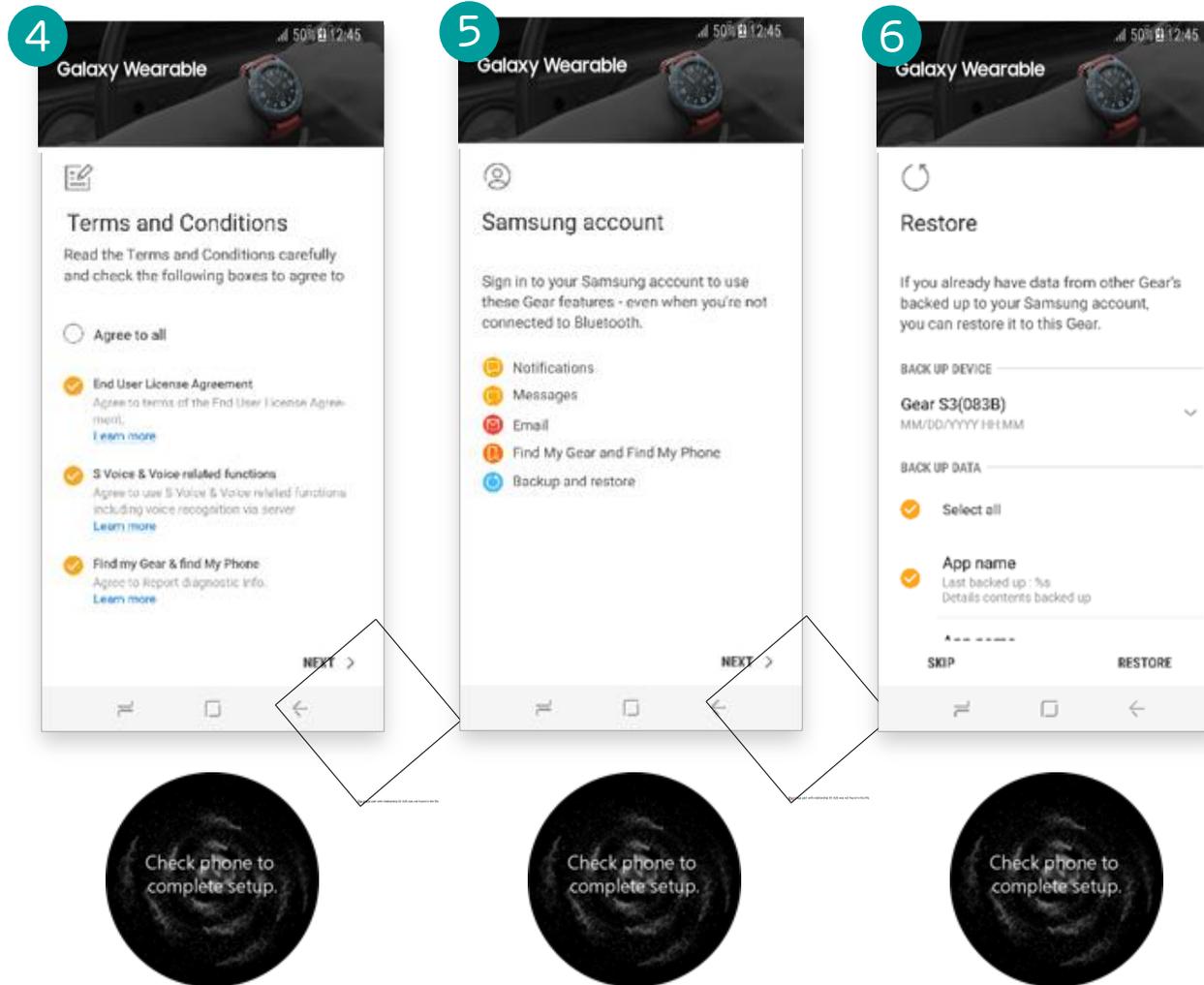# Customer Pairing Journey
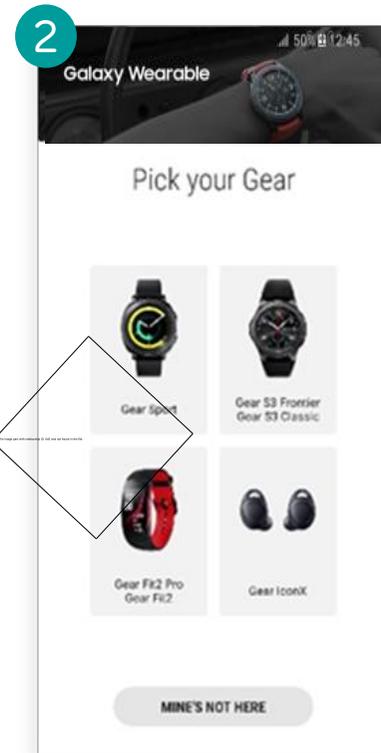
1. Power on the watch and choose Wearable on the Samsung Wearable app to start the process. Press 'Start the Journey'

2. Select the watch from the list of devices to pair.

3. Confirm that the passkey on both the watch and device match, then press OK on the device and the tick on the watch.
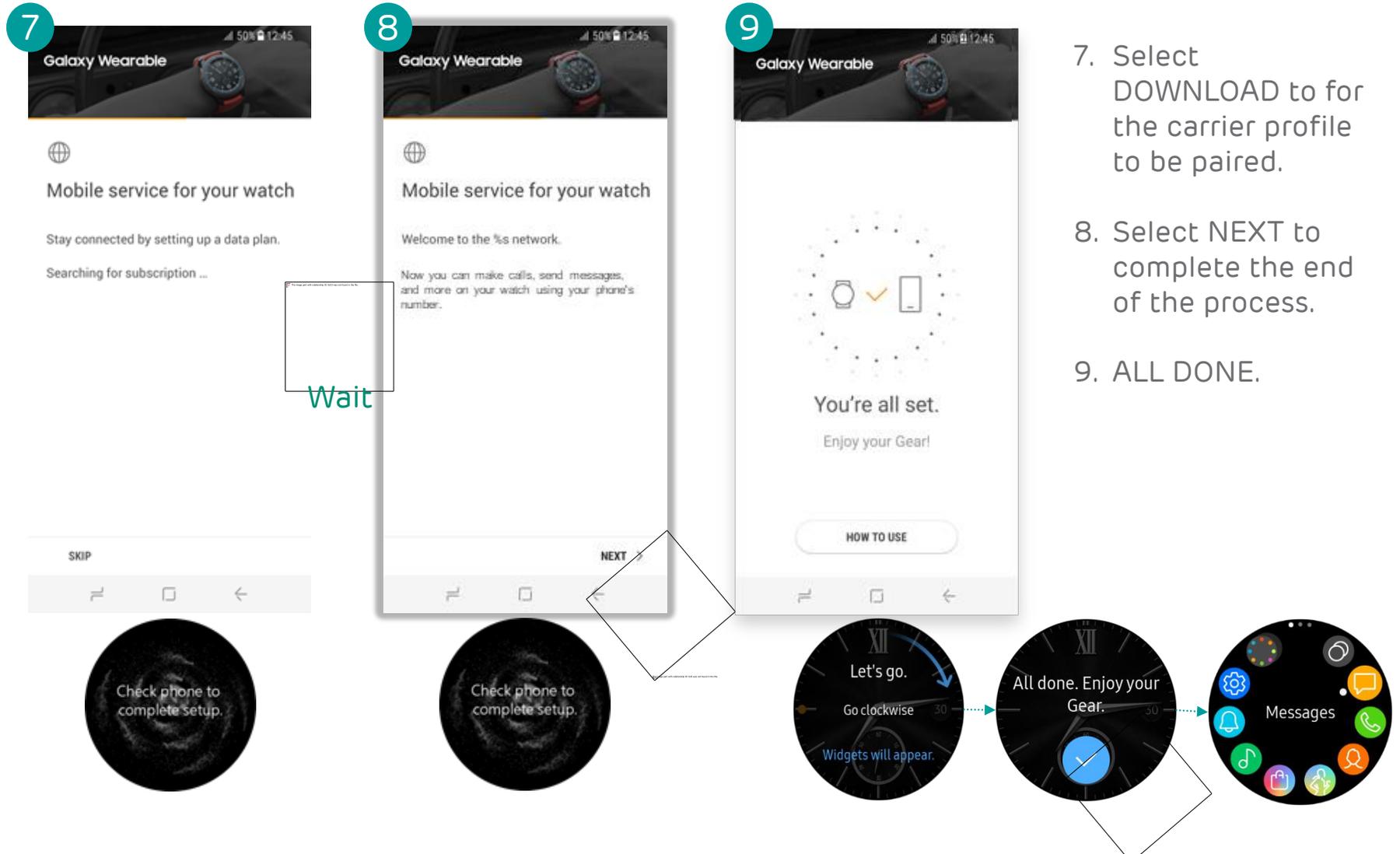
Customer Pairing Journey

4. Agree to T&C's and select NEXT.

5. Sign in to your Samsung Account? select NEXT.

6. A) Select a previous back-up and select RESTORE.
B) No restore from Back-up required, simply select SKIP.

Customer Pairing Journey

7

Wait

8

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7. Select DOWNLOAD to for the carrier profile to be paired.

8. Select NEXT to complete the end of the process.

9. ALL DONE.

Samsung Smartwatch FAQs

Can you use your Samsung smartwatch with any device?

At the date this document is published, the Samsung Galaxy Watch is compatible with the following Samsung handsets: A3 (2017), A5 (2017), A6 (2018), A7 (2018), A8 (2018), A9 (2018), J3 (2017), J4 (2018), J4 Plus (2018), J5 (2017), J6 (2018), J6 Plus (2018), Xcover 4, S7, S7 Edge, S8, S8+, S9, S9+, Note 8, Note 9, S10 and S10+

Do I need to insert an e-sim

No. The Samsung smartwatch has a built in eSim, which can't be removed. Once you've set up your eSim, you'll be good to go.

Will my Samsung Smartwatch use my data?

The Samsung smartwatch can connect to cellular data. With a cellular connection, you can make calls and use data or apps ever when you don't have your iPhone or Wi-Fi.

How much data can I use on my Samsung smartwatch?

Your Samsung smartwatch will use the data allowance on your Handset plan, so this will depend on how much data you have on that plan.

Can I use my Samsung Galaxy Watch 4G plan abroad?

No, roaming is not available on the Samsung Galaxy Watch 4G plan. However, you'll still be able to use most of its features if it's connected to your device via Bluetooth